PROFESSIONALS, TNC 2 PM 10
2912 Lakeside Drive, Suite 100.

TRA DOCKET ROOM Oklahoma City, OK 73120

Judith A Riley, J D

October 10, 2005

## **Overnight Delivery**

Tennessee Regulatory-Authority 460 James Robertson Parkway Nashville, Tennessee 37243-0505

Re Docket 05-00261 Data Request No. 1

Proposed Transfer Of All Of The Membership Interests Of Claricom, Currently Held by Stacom, Ultimately To Matrix And Of The Merger Of Claricom With And Into Matrix.

As a supplement to Data Request No. 1 please find the following

1 Revised Customer Notice to comply with Tennessee Rules.

An original and thirteen (13) copies of this response are included herein. Please acknowledge receipt of this filing by file stamping the extra copy of this response and returning it in the self-addressed stamped envelope provided for this purpose.

If you have any questions or need anything further, please contact me

Sincerely

Judith A Riley

Enclosure





## NOTICE OF TRANSFER OF TELEPHONE SERVICE

September 30, 2005

Dear Customer

Claricom Networks, LLC ("Claricom") currently provides your local and\or long distance service. Claricom and its affiliate, Matrix Telecom, Inc ("Matrix") have agreed to merge in the near future, as a result of which Matrix will be the provider of local and\or long distance services to Claricom customers. This merger will not affect your rates or the terms and conditions of your service

Subject to obtaining state and federal regulatory approvals, we anticipate that the merger will occur or about December 31, 2005 Unless you have begun using a service provider other than Claricom prior to this date, Matrix will become your local and/or long distance service provider following the merger. If Claricom is not your local service provider, the merger with Matrix will not impact your local carrier selection.

The rates you currently pay for long distance, as well as your terms and conditions of service, will remain unchanged immediately following the merger. If there are any changes to your rates or the terms and conditions of your service within ninety (90) days from the date of the transfer, you will receive a thirty (30) day written notice

Except in the event of the existence of a contract for your telecommunications service, you have the right to subscribe to local and long distance service from any service provider you wish. This decision is entirely up to you, and you may choose to switch to another carrier either before or after this change occurs. Matrix values your continued business and will gladly respond to any questions or complaints you may have about your service either prior to or during the change. Because of this change, a carrier change charge may appear on your bill. However, Matrix will be happy to credit any such charges that appear on your bill due to the change to Matrix. However, selecting a carrier other than Matrix may result in a charge being imposed for which Matrix will not be responsible.

If you are a long distance customer only, and you have arranged a preferred carrier freeze through your local carrier on the service(s) involved in this transfer, the freeze will be removed in order to allow Matrix to operate as your service provider. After the merger, you must contact your local carrier if you want to re-establish a preferred carrier freeze

Until the merger takes place, Claricom will continue to be responsible for all customer service and billing issues. You should contact Claricom with any complaints or other customer services inquiries you may have prior to the merger. After the merger, you should refer your questions to Matrix.

If you have any questions regarding this notice, please contact Matrix toll-free at (888) 829-6926.

Sincerely,

Matrix Telecom, Inc. 300 N. Meridian, Suite 200 N Oklahoma City, OK 73107 Claricom Networks, LLC 300 N. Meridian, Suite 200 N Oklahoma City, OK 73107